

# Complete Exhibitor Kit



HARD ROCK HOTEL & CASINO SEMINOLE BALLROOM ATLANTIC CITY, NJ JUNE 24-25, 2024





6575 Delilah Road P: 609-485-2421 PO Box 3000 F: 609-485-2392 Pleasantville, NJ 08232 WWW.VISTACS,COM

# **SHOW CONTACT INFORMATION**

#### Dear Exhibitor:

*Vista Convention Services* is honored to have been selected as the Official Show Service Contractor for this Exposition. We recognize that your participation in this event is a vital part of your firm's marketing program, and we want to do everything possible to make it profitable and rewarding for you!

All questions regarding the convention space assignments should be directed to:

NPLA-Conference Ms. Amie Ciaffoni 475 Country Road 520 Marlboro, NJ 07746

Tel: 619-804-8179

Email: aciaffoni@nplaconference.com

All questions regarding shipping, storage, furniture, cleaning and labor should be directed to:

Customer Service VISTA CONVENTION SERVICES 6575 Delilah Road PO Box 3000 Pleasantville, NJ 08232

Tel: (609) 485-2421 Fax: (609) 485-2392 email: orders@vistacs.com

Order online: Vista online ordering

All questions regarding utility services, electric, audio visual or WIFI should be directed to:

Hard Rock Hotel & Casino Scott Mahrer Tel: 609-449-5141

Email: Scott.mahrer@hrhcac.com

Order online: Hard Rock online ordering

Included in this service kit are order forms for various items you may require for your exhibit. The Vista forms are to be returned to our office and the others to the specific contractor who is providing the service. Please analyze and submit your order forms as early as possible.





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## SHOW INFORMATION

Your Table-Top is equipped with the following inventory. Additional equipment is available on the forms enclosed:

## TABLE-TOP PACKAGE

7" x 44" Booth ID Sign

1 - 6' Draped Table - Blue

2 - Side Chairs

1 - Wastebasket

NOTE: EXHIBIT FLOOR IS CARPETED!

## SET-UP

Monday June 24, 2024 2:00 pm - 4:00 pm

## **EXHIBIT HOURS**

Monday 4:00 pm - 6:00 pm - Networking Session June 24, 2024

**Tuesday** June 25, 2024 8:00 am - 5:00 pm

#### **BREAKDOWN**

**Tuesday** June 25, 2024 5:00 pm - 7:00 pm

Vista Advance Order Discount Deadline: June 10, 2024 Advance Freight Receiving Begins: May 24, 2024

Advance Freight Deadline (without surcharge): June 14, 2024

Direct to Show Site Deliveries - June 24, 2024 between 2:00 pm - 4:00 pm Only

Outbound Driver Check In No Later Than: June 25, 2024 by 6:00 pm

\*Vista reserves the right to re-route shipments if your carrier fails to show or refuses a shipment.

#### SHIPPING INFORMATION

ADVANCE TO WAREHOUSE

Exhibiting Company Name & Booth # NPLA CONFERENCE c/o Vista Convention Services

300 Commerce Drive

Egg Harbor Township, NJ 08234

#### DIRECT TO SHOW SITE

Exhibiting Company Name & Booth #

NPLA CONFERENCE

c/o Vista Convention Services Hard Rock Hotel & Casino - Seminole Ballroom Pennsylvania Ave. & the Boardwalk

Atlantic City, NJ 08401



Exhibitors are encouraged to use our, safe and secure, online ordering website to place orders and provide credit card information.

To log in, click the link below.

# **Online Ordering**

# **Existing Users**

If you have previously placed orders with us, enter your login name (your email address previously provided) and your password. If you have forgotten your password, press "Forgot Password" in the box to receive a new temporary password.

# **New Users**

Contact us for a username and password so you can begin ordering your exhibit booth needs.

If you have any questions, please contact (609) 485-2421 or orders@vistacs.com





Signature



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# **PAYMENT & CREDIT CARD AUTHORIZATION FORM**

Please complete the information requested & return payment in full with this form and your orders. You may choose to pay by credit card, check or bank wire transfer, however; WE REQUIRE YOUR CREDIT CARD AUTHORIZATION TO BE ON FILE WITH VISTA CONVENTION SERVICES. For your convenience, we will use this authorization to charge your credit card for any additional amounts incurred as a result of show site orders placed by your representative for this event.

	ings & Accessories			
	dling	SUB TO	\$ DTAL \$ TAX \$ VISTA \$	
INDICATE PAYMENT	<i>ТМЕТНО</i> <b>D</b> :			
Check #	Dated	Amount	. \$	
Charge to:		can Express		
		(Print or Type)		
Cardholder's Address Signature		City	State	Zip
Signature	ALL ORDERS SUBJEC	T TO LIMITS OF LIABILITY	•	
Company Name			Boot	h #
Street Address			Phon	e #
City			State	Zip
Ordered by (Print or Typ	ne)	E-Mail		





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# **PAYMENT POLICIES**

- Orders received without full payment or credit card information will **NOT** be processed.
- A credit card on file is *required* when using Vista Convention Services
- All charges *must* be paid prior to close of show.
- For your convenience, we accept the following methods of payment: cash, checks and money orders drawn on U.S. banks in U.S. funds, and credit cards including VISA, MasterCard and American Express.
- Purchase Orders are not considered payment, therefore, a check or credit card is required.

## **WIRE TRANSFER**

- Bank information call Vista Convention Services (609) 485-2421 or e-mail: dvenezia@vistacs.com
- Wire transfers must be initiated and confirmed at least two weeks before move-in.
- Wire transfers must include the show name, company name and booth number.
- Due to various processing fees we incur from banks clearing wire transfers into our accounts, Vista will charge the following fees:
  - ⇒ Domestic incoming wire transfer fee: \$25.00
  - ⇒ International incoming wire transfer fee: \$35.00

#### **CANCELLATIONS & ADJUSTMENTS**

- Items cancelled before the deadline date will be refunded at 50%, unless otherwise noted on Order Form.
   NO REFUNDS AFTER DEADLINE DATE.
- **NO** adjustments will be made after close of the show.

#### **TAX EXEMPTION**

- If tax exempt, a copy of your tax exempt certificate MUST accompany your order. This is NOT a resale certificate.
- NO adjustments for tax exempt status will be made after close of the show.

#### THIRD PARTY PAYMENT BILLING

• The exhibiting company is ultimately responsible for the payment of all charges. If no arrangements are made for payment of invoice (s) by the third party prior to the last day of the show, charges will revert back to the exhibitor.

#### **MISCELLANEOUS**

- NO telephone orders accepted
- Rental items not ordered, yet found in booths, are invoiced at "Standard" pricing.
- All prices are in U.S. dollars (\$).
- All rental items are subject to applicable taxes.
- All rental items remain the property of Vista Convention Services.





6575 Delilah Road PO Box 3000 **DEADLINE DATE:** Pleasantville, NJ 08232 WWW.VISTACS.COM

P: 609-485-2421 F: 609-485-2392

# THIRD PARTY AUTHORIZATION & STATEMENT OF PAYMENT TERMS

JUNE 10, 2024

You may arrange for a third party to handle your display and be billed for services. Vista Convention Services will agree to this arrangement if the third party has a satisfactory payment record with us. **BOTH** firms must complete this form. Return this form by the Discounted Deadline Date. In the event of nonpayment by the third party, the exhibitor agrees to accept responsibility for payment of all charges incurred. Should the third party fail to present full payment at show site, the exhibitor will assume responsibility for payment.

EXHIBITING COMPAN	NY NAME:BOOTH#
CONTACT PERSON:	SIGNATURE:
CHECK ITEMS TO B	E BILLED TO THIRD PARTY;
	All ServicesBooth CleaningMaterial Handling/In and Out
	I&D Labor   Rental Furniture & Carpet    Other (Please specify)
	EDIT CARD CHARGE AUTHORIZATION **Information must be provided**
☐ MasterCard	□ Visa □ American Express Expiration Date □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □
Account Number	CVV
~	
Cardholder's Signa	turePrint Name
Cardholder's Billin	g AddressCityStateZipCountry
THIRD PARTY NAME:	
CONTACT PERSON:_	SIGNATURE:
Show site represe	NTATIVE:
PHONE NUMBER:	EMAIL:
Submit o	rder with payment to: orders@vistacs.com before deadline date!





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#### DISCOUNT DEADLINE DATE: JUNE 10, 2024

# STANDARD BOOTH FURNISHINGS & ACCESSORIES ORDER FORM

QTY.	DISCOUNT STANDARD AMT. RATES RATES	<b>О</b> ТҮ.	DISCOUNT RATES	STANDARD RATES	AMT.
SEATING  Side Chair (black only) Padded Stool (black only)  ACCESSOR	76.00 98.00 99.00 128.00	2' x 6' x 30" 2' x 8' x 30"	3 sides gundy Purple Gray Red	Teal White I (WILL PRE)  0 \$189.00  0 223.00  0 261.00	Hunter Green
Round Pedestal Table (30"h x 30"rc Round Pedestal Table (42"h x 30"rc Wastebasket Easel Chrome Sign Frame (22" x 28"). Bag Holder 8' Stanchion Crossbar Garment Rack Literature Rack. 3' Black Stanchion/Pull out Tape	10165.00 214.00 38.00 38.00 55.00 142.00 178.0	2' x 6' x 42" 2' x 8' x 42"	3 sides undy Purple Gray Red	Teal White I 250.00 287.00 340.00	Hunter Green
8' Special Background	ay Red Teal White Hunter Green13.00ft. 16.00ft. ay Red Teal White Hunter Green White Hunter Green	2' x 6' x 30"  2' x 8' x 30"  UNDRAPED DISPLA  2' x 4' x 42"  2' x 6' x 42"		87.00 103.00 122.00 <b>COUNTE</b> 112.00 126.00	
PAYMENT POLICY: Payment in full of rental char received after deadline date or placed at the the Servic accepted. CANCELLATION POLICY: Items	e Desk will be invoiced at standard rates	s. Invoices must be settled at the Ser	rvice Desk prior to show clo	osing. No telepl ADLINE DA	none orders
Company Name		Boo	th #		





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# INTENT TO USE NON-OFFICIAL CONTRACTORS

**DEADLINE DATE:** 

**JUNE 10, 2024** 

A NON-OFFICIAL CONTRACTOR IS: Any individual who is not a full-time permanent employee of an exhibiting firm, who is providing a service to an exhibitor on-site at the convention facility and does not represent one or more of the official contractors.

- 1. Exhibitors who choose to use a Non-Official Contractor must complete and sign this form. It must be received at Vista Convention Services no later than the **Deadline Date** shown above. No extensions or exceptions will be granted after the published deadline.
- 2. The Non-Official Contractor must provide Vista Convention Services with an original "Certificate of Insurance". This certificate must be received no later than the **Deadline Date** shown above. No extensions or exceptions will be granted after the published deadline.
- 3. Failure to provide Vista Convention Services with the above items 1 and 2 will result in said firms being required to hire installation and dismantling labor from Vista Convention Services. Non-Official Contractors will be able to provide supervision only.
- 4. All representatives of the Non-Official Contractors must obtain an "EXHIBIT CREW" badge at Vista Convention Services Labor Desk.

#### NOTIFICATION DEADLINE DATE: See Above.

Company Name:	 Booth #:	
Contact Person:		
Signature:		
Full Name of Non-Official Contractor:		
Address:		
City, State:		
Phone Number:		
Non-Official Contractor "Show Site" Representative:		
Type of Service to Be Performed:		





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# LABOR ORDER FORM

**DISCOUNT** 

**DEADLINE DATE:** 

**JUNE 10, 2024** 

# CARPENTER LABOR FOR INSTALLATION & DISMANTLING OF EXHIBITS Carpenter Rates:

#### STRAIGHT TIME:

Advance Rate \$145.00/hr. Standard Rate \$180.00/hr.

one hour minimum per worker thereafter 1/2 hr. increments ST: 8:00 AM to 4:30 PM Monday through Friday

#### **OVERTIME:**

Advance Rate \$\frac{\$217.50/hr.}{\$270.00/hr.} \quad \text{\$270.00/hr.} \quad \text{per worker}

one hour minimum per worker thereafter 1/2 hr. increments OT: Before 8:00 AM and after 4:30 PM Monday through Friday and all hours on Saturday and Sunday

#### **DOUBLE TIME:**

Advance Rate \$290.00/hr. Standard Rate \$360.00/hr.

one hour minimum per worker thereafter 1/2 hr. increments OT: All Holidays

#### ALL LABOR ORDERS RECEIVED AFTER THE DEADLINE DATE OR PLACED AT SHOWSITE WILL BE CHARGED AT THE STANDARD RATE.

NOTE: 8:00 AM is the only guaranteed starting time. All the other orders will be filled as labor is available. All labor must be signed in/out at the Service Desk. Exhibitors not checked in by their requested starting times are subject to a 1 hour minimum charge per person ordered, unless we received written cancellation 24 hours prior to starting time.

PLEASE INDICATE SERVICE REQUIRED:

■ PLAN A - EXHIBITOR'S SUPERVISI	ON All work	performed m	ust be under	the supervision of the Ex	hibitor.
	# WORKERS	DATE	TIME	APPROX. HOURS	Estimated Labor
SET-UP	" WORKERS	DATE	TIME	AI I KOA. HOUKS	\$
DISMANTLE					\$
PLAN B - VISTA SUPERVISION	lourly rate plus	35% Supervi	sion Charge	/ Minimum \$60.00/\$70.00	Estimated Supervision  \$
Name of Carrier		# Crat	es	Cartons	Skids
Vista shall not be responsible for damage, lo	oss, or theft of o	display instal	VIA led and/or di	A_ smantled under our Sup	
responsible for loss, theft, or disappearance o	oi materiais deid	ore they are p	icked up iroi	n exhibitor's dooths for f	eloading after the snow.
				Sub To	otal \$
COMPANY NAME:				BOOTH#	





# **LIMITS OF LIABILITY & RESPONSIBILITY FOR LABOR**

- 1. *Vista Convention Services* and its subcontractors shall not be responsible for loss, delay or damage due to strikes, lockouts or work stoppages of any kind.
- 2. *Vista Convention Services* and its subcontractors shall not be responsible for loss, injury or damage caused by laborers or equipment furnished by *Vista Convention Services* or its subcontractors, except when such laborers are working or operating equipment under the direct supervision of a supervisor designated by *Vista Convention Services* or its subcontractor.
- 3. **Vista Convention Services** and its subcontractors shall not be liable to any extent whatsoever for any actual, potential or assumed loss of profits or revenues, or for any collateral costs, which may result from any loss, injury or damage to an exhibitor's materials or exhibitor personnel, which may make it impossible or impractical to exhibit exhibitor's materials.
- 4. Claims for loss, injury or damage which are not submitted to *Vista Convention Services* within thirty (30) days of the close of the show on which the loss, injury or damage occurred shall be considered waived. No suit or action shall be brought against *Vista Convention Services* or its subcontractors more than one year after the accrual of the cause of action.
- 5. *Vista Convention Services* will not be responsible for improper packing of exhibitor material and products or incorrect labeling if working under the supervision of the exhibitor.
- 6. Vista Convention Services will not be responsible for improperly packed or concealed damages to exhibits.
- 7. The placing of an order for the services of laborers and the use of equipment by an exhibitor or any agent of the exhibitor shall be construed as an acceptance by such exhibitor or agent of terms and conditions set forth in Sections 1 through 6 above.
- 8. If granted permission for early move-in (off-target move-in) by show management and *Vista Convention Services*, the exhibitor is required to use *Vista Convention Services* labor for booth installation.





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# **LIMITS OF LIABILITY FOR MATERIAL HANDLING**

*Vista Convention Services* shall not be responsible for damage to uncrated materials, material improperly packed, or concealed damage.

*Vista Convention Services* shall not be responsible for loss, theft, or disappearance of exhibitor's material after same has been delivered to exhibitor's booth.

*Vista Convention Services* shall not be responsible for loss, theft, or disappearance of materials before they are picked up from exhibitor's booth for reloading after the show. Bill of lading covering outgoing shipments, which are furnished by *Vista Convention Services* to exhibitor, will be checked at time of actual pick up from booth and corrections made where discrepancies occur.

*Vista Convention Services* shall not be responsible for any loss, damage, or delay due to fire, Acts of God, strikes, lockouts or work stoppages of any kind or to any causes beyond its control.

*Vista Convention Services'* liability shall be limited to the physical loss or damage to the specific article which is lost or damaged, and in any event, *Vista Convention Services'* maximum liability shall be limited to \$.30 per pound per article with a maximum liability of \$50.00 per item, or \$1,000.00 per shipment; whichever is less.

*Vista Convention Services* shall not be liable to any extent whatsoever for any actual, potential or assumed loss of profits or revenues, or for any collateral costs, which may result from any loss or damage to an exhibitor's materials which may make it impossible or impractical to exhibit same.

The consignment or delivery of a shipment to *Vista Convention Services* by an exhibitor, or by any shipper to or on behalf of the exhibitor, shall be construed as an acceptance by such exhibitor (and/or other shipper) of the terms and conditions set forth.

Rates are based on incoming weight only. All weights are rounded off to the next 100 weight. Each shipment received is considered separately. Freight handling charges are the responsibility of the exhibitor.

Exhibitors are urged to carry all-risk floater insurance covering their materials against damage, loss, and all other hazards from the time shipment is made prior to the show until shipments are received back after the show. This can generally be done by adding "riders" to existing insurance policies, often at no additional cost.

Empty container labels will be available at the Service Desk. Affixing the labels is the sole responsibility of the exhibitor or his representative. *Vista* assumes no responsibility for removal of containers with old Empty labels, mislabeled, or valuables stored inside containers while containers are in storage.

Outbound shipping labels and bills of lading will be available at the Service Desk. Exhibitor or his/her representative must pack and label their exhibit material and turn in bill of lading for each shipment at the Service Desk before leaving the show. *Vista* will route all shipments unless a designated carrier has been assigned. If the designated carrier fails to pick up by the removal date of the show, *Vista* reserves the right to route exhibit material by an alternate carrier. As a result of re-routing or handling no liability will be assumed by *Vista*.





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# **MATERIAL HANDLING SPECIAL SERVICES**

## **EMPTY STORAGE**

Those exhibitors who elect to **hand-carry in one trip** items into the exhibit hall without the assistance of Vista Convention Services may acquire on-site storage for empty containers based on the following rates: \$20 per carton and \$30 per fiber case. This service includes removing empties from your booth, storing them during the show and returning them to your booth after show closing. Please refer to the union regulations included in this manual.

## **MOBILE UNIT SPOTTING**

Exhibitors authorized by show management to bring a motorized vehicle into the exhibit hall will be required to hire Vista Convention Services supervision services at the rate of \$289.00 round-trip per mobile unit. A representative from Vista Convention Services will escort each vehicle into and out of the exhibit facility to provide safe access and minimize liabilities.

## SHIPMENTS RETURNED TO WAREHOUSE

At the close of show, for re-forwarding or storage, there will be an additional charge of \$18.00 per cwt. on straight time; \$22.00 per cwt. on overtime, with a 1,000 lb. minimum. Warehouse storage space is limited. Please call our Customer Service Department at (609) 485-2421 to confirm availability prior to show.

#### SPECIAL RATES AND SERVICES

Steel banding: \$1.10 per linear foot, plus one-half hour minimum labor

Shrink Wrap Skid: \$65.00 per skid, labor included

Clear Tape: \$15.00 roll

Double Face Tape: \$35.00 roll

#### **UPS & FEDEX SHIPMENTS**

A fee of \$100.00 will apply for all UPS & FedEx shipments going back to Vista Convention Services Warehouse.

|--|

COMPANY NAME BOOTH #





# **IMPORTANT FREIGHT INFORMATION**

# **DEFINITION OF SPECIAL HANDLING:**

"Shipments that are loaded in such a manner as to require additional labor to unload, sort, and deliver".

# Vista Convention Services uses the following definitions in assessing Special Handling surcharges for material handling:

- ⇒ **Ground load/unload-**vehicles that are not dock height preventing the use of loading docks, such as U-Hauls, flat bed trailers, double drops, etc. Situations where dock utilization is not possible will result in a Special Handling assessment.
- ⇒ **Side door load/unload-**shipments that cannot be accessed from the rear of the trailer.
- ⇒ **Constricted space load/unload-**trailers loaded "high and tight", shipments that are loaded in such a manner as to not be readily available (freight down one side of a trailer that must be bypassed to reach targeted freight).
- ⇒ **Designated piece load-**driver with tape measure who requires loading crew to bring multiple pieces of freight to rear of trailer to select next piece; having to unload and reload to fit, etc.
- ⇒ **Stacked shipments-**shipments loaded in such a manner as to require items to be removed to ground level for delivery to booth. Loose items stacked on top of crates and/or pallets constitute Special Handling.
- ⇒ **Mixed shipments**-multiple shipments delivered together without shipment integrity; pieces for separate shipments that are loaded mixed throughout the delivery vehicle, such as UPS, FedEx, USPS.
- ⇒ **Improper delivery receipts-**shipments that arrive without individual bills of lading, such as UPS, FedEx, USPS.





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SHIPPING 101

Exhibiting at a tradeshow can be costly. When a company purchases a booth space, it is just the beginning of the expenses that typically include shipping freight, furniture rental, and material handling. The seasoned exhibitor can tell you that material handling, often referred to as "drayage", is sometimes the most costly item on the list. In many cases, the exhibitor is paying for surcharges he does not understand. By understanding what drayage is and how service contractors establish their rates, you will be able to save money by avoiding unnecessary charges. Outlined below are some of the most commonly asked questions about drayage.

#### WHAT IS DRAYAGE?

Simply stated, drayage is the moving of materials from point A to point B. Whether your materials are sent in advance to the service contractor's warehouse or directly to show site, they still need to get to your booth after the carrier drops them off. Paying for drayage entitles you to have your freight taken to your booth from the loading dock, empty containers stored during the show, empty containers returned to your booth at the close of the show, and your freight carried back to the loading dock and loaded onto the carrier at the conclusion of the show. Then you arrange for a carrier to pick up your exhibit materials for transport to the next destination. There is usually a 200 pound minimum per shipment charge for drayage.

#### CAN MATERIALS BE HAND CARRIED TO MY BOOTH?

In most major cities, union labor has exclusive rights to the loading dock. The total weight and size of the display plus the union regulations regarding drayage for that city will determine if items can be hand carried to avoid paying for drayage. However, if you think you can hand carry your display onto the show floor, it has to be brought in through the front entrance. To avoid any surprises or confusion, please check the union regulations in this Exhibitor Service Manual. If you hand carry your items, the empty containers may be stored during the show for a fee.

#### HOW ARE DRAYAGE RATES DETERMINED?

Since union labor is used to move freight, Vista Convention Services must set the rate based on the labor rate in that city. Drayage rates also reflect the cost of empty storage space and the overall cost to produce the tradeshow. Drayage rates will vary depending on move-in and move-out times.

#### **HOW CAN I SAVE MY COMPANY MONEY?**

Read your Exhibitor Service Manual and pay close attention to the shipping instructions. Be aware of any surcharges that may be imposed for special handling or late shipments. Please pay close attention to deadline dates. If warehouse shipments arrive too early or miss the deadline date, that means an additional surcharge. Vista Convention Services usually allows shipments to arrive at the advance warehouse up to 30 days from the first move-in date.

**SHIP IN QUANTITY**. Because service contractors usually enforce a 200 pound minimum per shipment, it is best to send your freight as one big shipment. We realize this is not always possible, but if you send 40 and 50 pound packages separately, you will be charged the minimum weight on each shipment. This expense can add up, but can be avoided with a little planning and organization. If possible, make sure your product is crated. Crated shipments are the easiest to unload, therefore, they incur the least drayage charge. Loose, pad wrapped and/or uncrated freight takes longer to unload and will be charged at higher rates. It may be worth the time and money to have crates built for your display. In addition, crates will help protect your materials during shipment.

#### SHOULD I SHIP TO THE ADVANCE WAREHOUSE OR SHOW SITE?

When possible, ship in advance to the warehouse. Even though the drayage charges are typically 25% higher, there are benefits. You can confirm receipt of your shipment with Vista Convention Services before the show, adding to your peace of mind. In addition, freight sent to the warehouse is unloaded prior to exhibitor move-in. Therefore, your freight will be in your booth upon your arrival. You can begin setting up your exhibit as soon as you arrive, which can save you time and labor during set-up. It is worth the added expense in order to reduce problems at show site.





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# **SHIPPING INFORMATION**

#### WHAT YOU SHOULD KNOW:

- \*As an exhibitor, you are responsible for providing your carrier with proper delivery and pickup information for your materials, both in advance and at show site.
- \*Please prepay all shipping charges. Vista Convention Services cannot accept or be responsible for collect shipments. All shipments must be accompanied by a bill of lading. Shipments received without receipts, freight bills or specified unit counts (UPS, Federal Express, personal vehicles, etc.) will be delivered to the exhibitor's booth without guarantee of piece count or condition. No liability will be assumed by Vista for such shipments. Shipments without certified weight documents will be estimated by Vista. This estimate will be binding on both parties and no adjustments will be made after the show closes.
- \*Do not ship uncrated materials to the warehouse! Loose, uncrated or unskidded materials will be accepted at show site only.

  Uncrated shipments received at show site are charged at higher handling rates than crated, skidded or otherwise self-contained shipments.
- \*Separate mixed van shipments between crated and uncrated, and clearly identify the weights of each on the bill of lading.

  Otherwise, Vista Convention Services will invoice the entire load at the uncrated rate and will be unable to adjust charges later.
- \*Select your carrier carefully. Shipments received on vehicles that cannot be unloaded at the dock are considered "special handling" and are charged at higher rates.
- \*All shipments for the show received either in advance or at show site will be charged material handling by Vista Convention Services. Refer to the *MATERIAL HANDLING SERVICE AND RATES* form in this manual.
- \*All material handling rates are roundtrip and are based on incoming weights only. Overtime charges may apply under some circumstances. Please refer to the *MATERIAL HANDLING SERVICE AND RATES* form in this manual.
- \*If granted permission for early move-in (off-target move-in) by show management and Vista, the exhibitor is required to use Vista Convention Services' labor for booth installation.

#### **MATERIAL HANDLING INCLUDES:**

- \*Storing your booth in our warehouse for up to 30 days in advance of the show. (Advance shipments only)
- \*Delivering materials to your booth at show site.
- \*Removing empty containers from your booth, storing them for the duration of the show, then returning them to your booth at close of show.
- \*Moving packed and labeled materials from your booth to the dock area at close of show and reloading them on designated vehicles based on information provided on your show site bill of lading.

#### MATERIAL HANDLING DOES NOT INCLUDE:

- \*Labor and/or equipment for uncrating, un-skidding, assembling, positioning, leveling, dismantling, re-crating and re-skidding machinery and/or equipment for exhibitors. Additional labor to accomplish these tasks may be ordered from the various labor order forms enclosed.
- \*Scheduling any carrier for pick up or delivery of your materials, if other than the official show carrier(s).





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WAREHOUSE DEADLINE DATE: JUNE 14, 2024

# **MATERIAL HANDLING RATES**

COMPUTATION OF OR	DER: When recording weight, round up to the next 100 pounds.	
These round trip rates apply	AIDDED FLOOR LOAD SHIPMENTS  To crated and/or floor load shipments that can be unloaded at the dock without as ground loading, side door loading, constricted space loading, designated piece ts) required.	
<b>Warehouse</b> We will ship	lbs. @ \$164.00 per 100 lbs. (200 lb. minimum/\$328.00)	\$
Showsite We will ship	lbs. @ \$164.00 per 100 lbs. (200 lb. minimum/\$328.00)	\$
SPECIAL HANDLING These round trip rates apply that are loaded and charged ground loading, side door lo Fed-EX and UPS are	DDED OR WRAPPED SHIPMENTS & CRATED SHIPMENTS REQUIRE To uncrated, un-skidded or wrapped shipments. These rates also apply to shipments by cubic space and/or packed in such a manner to require additional handling (substantial space loading, designated piece loading or stacked shipments) to included in this category due to their delivery procedures and documentation.	ents ich as
Warehouse We will ship	lbs. @ \$205.00 per 100 lbs. (200 lb. minimum/\$410.00)	\$
Showsite We will ship	lbs. @ \$205.00 per 100 lbs. (200 lb. minimum/\$410.00)	\$
	HIPMENTS ived at <b>show site</b> without documentation will be delivered without guarantee of pate. Maximum weight per shipment is 50 lbs.	iece
FIRST PACKAGE	@\$55.00	\$
EACH ADDITIONAL PAC	CKAGE @\$40.00	\$
	Shipments received at the warehouse after 3:30pm or after JUNE 14, 2024 and any ship opening will be charged 35% in addition to the above rates.	ment
	Sub To	otal \$

Rates include all labor and equipment required to unload shipment, store up to 30 days in advance at the warehouse address, deliver to booth, handle empty containers to & from storage & remove shipment from booth for reloading onto outbound carriers.

PLEASE NOTE: 200 lb. minimum for this service.

We understand that your calculation is only an estimate. Invoicing will be completed from the actual weight as listed on the inbound bills of lading. Adjustments will be made accordingly. *Adjustments must be paid at show site*.

Company Name:	Booth #:





6575 Delilah Road PO Box 3000 Pleasantville, NJ 08232 P: 609-485-2421 F: 609-485-2392

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# SHIPPING INSTRUCTIONS

#### FREIGHT HANDLING SERVICES

Vista Convention Services is prepared to receive your shipment either in advance at our local warehouse or directly at the show site. You may ship via the carrier of your choice.

Rates are based on the incoming weight of shipments. For rate information, see the MATERIAL HANDLING SERVICE AND RATES order form. Vista Convention Services must have payment before forwarding freight.

#### SHIPPING TO THE ADVANCE WAREHOUSE

All advance shipments to the warehouse should be addressed/labeled as follows:

TO: NPLA CONFERENCE
(Exhibiting Company's Name & Booth Number)
c/o Vista Convention Services
300 Commerce Drive
Egg Harbor Township, NJ 08234

To trace your shipment, please contact our Warehouse at (609) 485-2421.

- · Shipments will be received beginning *Friday*, *May 24*, *2024*.
- · Shipments received after the deadline of Friday, June 14, 2024 will be charged an additional 35% surcharge.
- · Shipments received after 3:30 p.m. will be charged an overtime rate.
- · Advance warehouse receiving hours are Monday through Friday, 8:00 a.m. to 3:30 p.m. Carriers checking in after 3:30 p.m. Monday through Friday will not be guaranteed unloading.
- · Warehouse shipments will not be received on weekends or holidays.

#### SHIPPING DIRECTLY TO SHOW SITE

All direct shipments to show site should be addressed/labeled as follows:

TO: NPLA CONFERENCE

(Exhibiting Company's Name & Booth Number) Hard Rock Hotel & Casino - Seminole Ballroom c/o Vista Convention Services Pennsylvania Ave. & the Boardwalk Atlantic City, NJ 08401

- · Show site shipments will be received beginning Monday, June 24, 2024 at 2:00 pm.
- · Shipments arriving at show site prior to this date and time may be **REFUSED** or charged an overtime rate.





6575 Delilah Road P: 609-485-2421 PO Box 3000 F: 609-485-2392 Pleasantville, NJ 08232 WWW.VISTACS.COM

# **OUTBOUND SHIPPING INSTRUCTIONS**

#### SHIPPING OUTBOUND FROM SHOW SITE

- · All outbound shipments *must* be accompanied by an official show bill-of-lading.
- · You may obtain show bills-of-lading after reviewing your invoice at show site.
- · When shipping to separate destinations, a separate bill-of-lading is required for each destination.
- · All outbound shipments should be addressed/labeled as follows:

Label each item as follows:

From: (Your Company Name)

Booth #:

Show Name: NPLA CONFERENCE

Location: Hard Rock Hotel & Casino - Seminole Ballroom

To: (Shipping Address)

· Once your shipment is packed and labeled, return your show bill-of-lading to the Vista Service

Desk. All bills-of-lading must be turned in no later than 6:00 pm on Wednesday, June 25, 2024.

# DO NOT LEAVE BILLS OF LADING IN YOUR BOOTH!!

- Failure to turn in your show bill-of-lading by the designated deadline may result in additional over times charges and/or the rerouting of your materials through our house carrier, LibertyCFS.
- Be sure to confirm pickup day(s) and time(s) with your selected carrier. All outside carriers (carriers other than LibertyCFS) must be checked in *no later* than 6:00 pm on Wednesday, June 25, 2024.

ADVANCE WAREHOUSE SHIPMENTS ONLY FROM:	ADVANCE WAREHOUSE SHIPMENTS ONLY FROM:
TO:  (EXHIBITOR NAME) (BOOTH #)  NPLA CONFERENCE c/o VISTA CONVENTION SERVICES 300 COMMERCE DRIVE EGG HARBOR TOWNSHIP, NJ 08234	TO:  (EXHIBITOR NAME) (BOOTH #)  NPLA CONFERENCE c/o VISTA CONVENTION SERVICES 300 COMMERCE DRIVE EGG HARBOR TOWNSHIP, NJ 08234

# FOR ADVANCE SHIPMENTS ONLY

Deliver NO LATER than Friday, June 14, 2024 / Receiving Hours: 8am - 3:30pm, Monday through Friday, CHECK IN BY 3PM

ADVANCE WAREHOUS	E SHIPMENTS ONLY
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):	
(EXHIBITOR NAME)	(BOOTH #)
NPLA CONFERENCE	T.
c/o VISTA CONVENT	
300 COMMERCE DR	
EGG HARBOR TOWN	NSHIP, NJ 08234
	,

ADVANCE WAREHOUS	SE SHIPMENTS ONLY
OM:	
:	
(EXHIBITOR NAME)	(BOOTH #)
NPLA CONFERENC	E
c/o VISTA CONVENT	ΓION SERVICES
300 COMMERCE DE	RIVE
EGG HARBOR TOW	NSHIP, NJ 08234
	,

# ON-SITE DIRECT SHIPMENTS ONLY FROM: (EXHIBITOR NAME) (BOOTH #) NPLA CONFERENCE (VISTA CONVENTION SERVICES HARD ROCK HOTEL & CASINO SEMINOLE BALLROOM PENNSYLVANIA AVE & THE BOARDWALK ATLANTIC CITY, NJ 08401

	ON-SITE DIRECT	SHIPMENTS ONLY	
FROM:_			
_			
TO:			
(E	XHIBITOR NAME)	(BOOTH #)	
	CONFERENCE STA CONVENTION	CEDVICEC	
	ROCK HOTEL & C		
	NOLE BALLROOM	ASINO	
	SYLVANIA AVE & T	THE BOARDWALK	
	NTIC CITY, NJ 0840		

# FOR ON-SITE DIRECT SHIPMENTS ONLY

ON-SITE DIRECT S	III WENTS ONET
FROM:	
no.	
ΓO:(EXHIBITOR NAME)	(BOOTH #)
,	(200111")
NPLA CONFERENCE	
c/o VISTA CONVENTION SE	
HARD ROCK HOTEL & CA	SINO
SEMINOLE BALLROOM	
PENNSYLVANIA AVE & TH	IE BOARDWALK
ATLANTIC CITY, NJ 08401	

ON-SITE DIRECT	SHIPMENTS ONLY
FROM:	
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TO:	
(EXHIBITOR NAME)	(BOOTH #)
NPLA CONFERENCE	
c/o VISTA CONVENTION SI	ERVICES
HARD ROCK HOTEL & CA	SINO
SEMINOLE BALLROOM	
PENNSYLVANIA AVE & TH	IE BOARDWALK
ATLANTIC CITY, NJ 08401	





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# **OUTBOUND BILL OF LADING REQUEST**

Complete this form to request a pre-printed outbound bill of lading and shipping labels for your outbound shipment. BOL's and labels will be available for pick-up at the Vista Service Desk.

**Outbound Shipping Information** 

REQUESTS SHOULD BE SUBMITTED BY: JUNE 10, 2024

# Ship to (Company): Destination (Street Address): City: \_\_\_\_\_\_State: \_\_\_\_\_Zip:\_\_\_\_\_ Phone: **Shipping Method** \_\_\_ LibertyCFS (Preferred Carrier) \_\_\_Other \_\_\_\_ FedEx (Express or Ground) UPS (ground) \*\*Exhibitors using FedEx or UPS must provide pre-printed labels with their account number\*\* Freight Charges Guaranteed By Company/Exhibitor: Attention: Permanent Street Address: City: State: Zip: Email: **Shipping Labels Request** # of Shipping Labels Requested: \_\_\_\_\_ Exhibitors using FedEx or UPS must provide pre-printed labels with their account number. **Notes** • Do not leave Bills of Lading in your booth. • Please complete one form per shipment. Please review the Material Handling Information, Material Handling Rate Schedule, and Limits of Liability forms. Company Name:\_\_\_\_\_\_ Booth #



THE FREIGHT & CUSTOMS PARTNER YOU CAN RELY ON FULLY DEDICATED TO YOUR CONVENTION AND TRADE SHOW SUCCESS

Putting service first and leveraging our 42 years of freight & customs experience



# **Transportation Services**

- Ground Freight (LTL)
- Full Load
- International Freight Forwarding
- Customs Brokerage Services
- Exclusive Use Full Trailer



# **Customized Solutions**

- Door to door service
- Catering to your specific needs
- Single point of contact
- 24/7 customer attention
- Committed to excellence

Dedicated to delivering safely and on time every time. 100% satisfaction guaranteed or your money back. That's the Liberty CFS promise.







# <u>exhibitorservices@libertycfs.us</u> www.libertycfs.us

Tel. (905) 338-3993 Fax: (905) 338-1092

1	Please accept this form as authority for Liberty <b>CFS</b> NV, Inc A second form is required for additional events.	c. t	o provide the services listed below.  Adobe Acrobat Reader DC may be required for completion of form. Click image to download Adobe Acrobat-	
	Freight & Customs Freight Only		Customs Only Return Only	
2a N	Name	RESS W	Exhibiting Company Name Show	
ATIC	Address1	ADDR	INAME	
2	Address2	10 A	Address1	
PICK-UP LOCATION	City State ZipCode	.RY	Address2	
	Contact Phone #	ELIVERY	City State ZipCode Onsite	
	Email IRS/Tax ID#	DE	Contact Cell Phone #	
2b	P/U Date Hours	4	Check Box if the Return address is the same as 2a Shipper	
SERVICES	Dlvy Date Hours	0		
	Express Economy LTL 7 - 10 Days Int'l	ı ⊢		
ERV	, , ,	ETURN.	City State ZipCode	
S	.0	RE	Contact Phone #	
	Other		PU Date Arrive by	
5	Carton(s)/Box	F	PCS DIMENSIONS (L x H x W) WGT	
PACKAGE INFO	Vinyl Case(s)/Color			
	Wooden Crate(s)			
	Trunk(s) / On Wheels			
	Skid(s) - to contain # of pieces			
_	Darland Value for Comings The Late Late		TOTAL PIECES TOTAL WEIGHT	
VALUE	Declared Value for Carriage: The declared value for carriage of this shipment is agreed to and understood to be \$0.50 per pound multiplied by the number of pounds of that part of the shipment lost or damaged but not less than \$50.00 per shipment unless a value is declared below and applicable charges paid thereon. The liability of Carrier for loss/damage are subject to the terms and conditions. LibertyCFS NV, Inc charges 4% per \$1000, Min \$40.  Exclusion: Does not include TV(s)/Monitor(s)  DECLARED VALUE			
7	Credit Card Information / Billing Address	rd.	VISA AMERICAN EXPRESS	
	Credit Card Number		Security Code Exp. Date /	
PAYMENT	I hereby authorize the use of this card for payment of service credit cards are subject to a 30% surcharge.	ces		
AYK	Address		Signature	
4	City		State ZipCode	
	Phone		Email	